

Unique Requirement ID	Service Category	Major Process	Requirement Description	HHS Tech Group Detailed Response
SYSMOD171	Base	Performance	The Supplier shall develop a method for maintaining performance compliance with Service Level Agreements (SLA).	Confirmed. [REDACTED]
SYSMOD172	Base	Performance	The Supplier shall leverage automated solutions to provide system availability and performance monitoring. Reports and/or dashboards must be provided that measure compliance with system performance standards.	Confirmed. [REDACTED]
SYSMOD173	Base	Performance	The supplier shall track performance measures for each SLA requirement using predefined and ad hoc reporting methods	Confirmed. [REDACTED]